

WHAT IS CLAIMED IS:

1. A method of home maintenance comprising:  
tracking a household inventory of items and related maintenance tasks for a user;  
and  
notifying the user with a reminder from a home maintenance web site with the reminder including a notice to perform a maintenance task on an item of the household inventory and including a network link to the home maintenance web site.
2. The method of claim 1 wherein the tracking step further comprises:  
displaying the inventory items and maintenance tasks at the home maintenance web site.
3. The method of claim 1 wherein the tracking step further comprises:  
associating with the item at least one maintenance function of the web site including: maintenance; troubleshooting; replacement; purchase; recall; cost/budget; other; complaint; and service.
4. The method of claim 1 wherein the tracking step further comprises:  
associating with each item at least one descriptor including: brand; model; date; interval; quantity; location; other; and type.
5. The method of claim 1 wherein the tracking step further comprises:  
tracking the inventory of household items by location and type; and  
displaying the inventory on the home maintenance website.
6. The method of claim 1 and further comprising:  
providing reports for the inventory of household items, reporting on one or more of inventory, insurance, maintenance, replacement, budget, and other.

7. The method as in claim 1, and further comprising:  
identifying a set of maintenance information for performing the maintenance task including identification of tools, parts, and instructions for performing the maintenance task, a duration of the maintenance task, and a source of the item.
8. The method of claim 1 wherein the notifying step further comprises:  
providing a network link to a manufacturer web site that produces the maintenance item and a network link to a retailer web site that sells the maintenance item.
9. The method of claim 1 wherein the notifying step further comprises:  
delivering the reminder to the user as an electronic mail notification from the home maintenance service provider through the user interface.
10. The method of claim 1 wherein the notifying step further comprises:  
delivering the reminder to the user as a pop-up window at the user interface.
11. A computer-based home maintenance system comprising:  
a user interface;  
a home maintenance website;  
a notification viewable on the user interface that is generated by the home maintenance web site and that includes a reminder to perform a maintenance task; and  
a network communication link permitting communication between the user interface and the home maintenance web site.
12. The system of claim 11 wherein the notification further comprises:  
at least one of a calendar alert, an electronic mail message, and a desktop-based pop-up window, each listing the maintenance task.
13. The system of claim 11 wherein the notification further comprises:

a job ticket including a listing of an item requiring maintenance and information on how to complete the maintenance.

14. A computer-based electronic home maintenance reminder notification system comprising:
- a home maintenance service provider;
  - a display window on a user interface listing a household item, a maintenance task, and a due date for performing the maintenance task; and
  - a message in the display window received from the home maintenance service provider at a point in time prior to the due date and that includes a network link to a home maintenance web site of the service provider and instructions for performing the maintenance task.
15. The system of claim 14 wherein the message further comprises:
- at least one of an electronic mail message and a pop-up window message.
16. The system of claim 14 wherein the message further comprises:
- a text message identifying tools and parts needed, detailed information on how to perform the maintenance task, and the network link comprising at least one uniform resource locator link to the home maintenance web site.
17. A method of home maintenance notification comprising:
- tracking an inventory of household items for a user in a computer network-based tracking station; and
  - notifying the user at a point in time prior to a maintenance deadline with an electronic reminder from the tracking station with the reminder specifying a maintenance item and a maintenance task for that item.

18. A computer-readable medium having computer-executable instructions for performing a method of home maintenance, the method comprising:
- tracking a household inventory of items and related maintenance tasks for a user;
  - and
  - notifying the user with a reminder from a home maintenance web site with the reminder including a notice to perform a maintenance task on an item of the household inventory and including a network link to the home maintenance web site.
19. A method of providing home maintenance information and service comprising:
- receiving at a web site a maintenance information request from a user for a household item; and
  - delivering from the web site to the user maintenance information for performing maintenance on the item wherein the maintenance information is specific to the brand of the item and obtained from at least one manufacturer.
20. A home maintenance web site comprising:
- a database;
  - a graphical user interface including:
    - a maintenance registry for entering a inventory of household items for storage in the database;
    - a calendar for tracking maintenance tasks for the items;
    - a reminder system for notifying the user of a maintenance task on at least one of the household items; and
  - a controller for operating the graphical user interface, the database, and the reminder system.